



Topic: A PEAK into the Leaders, Major Contenders, and Emerging Players in Capital Markets BPO

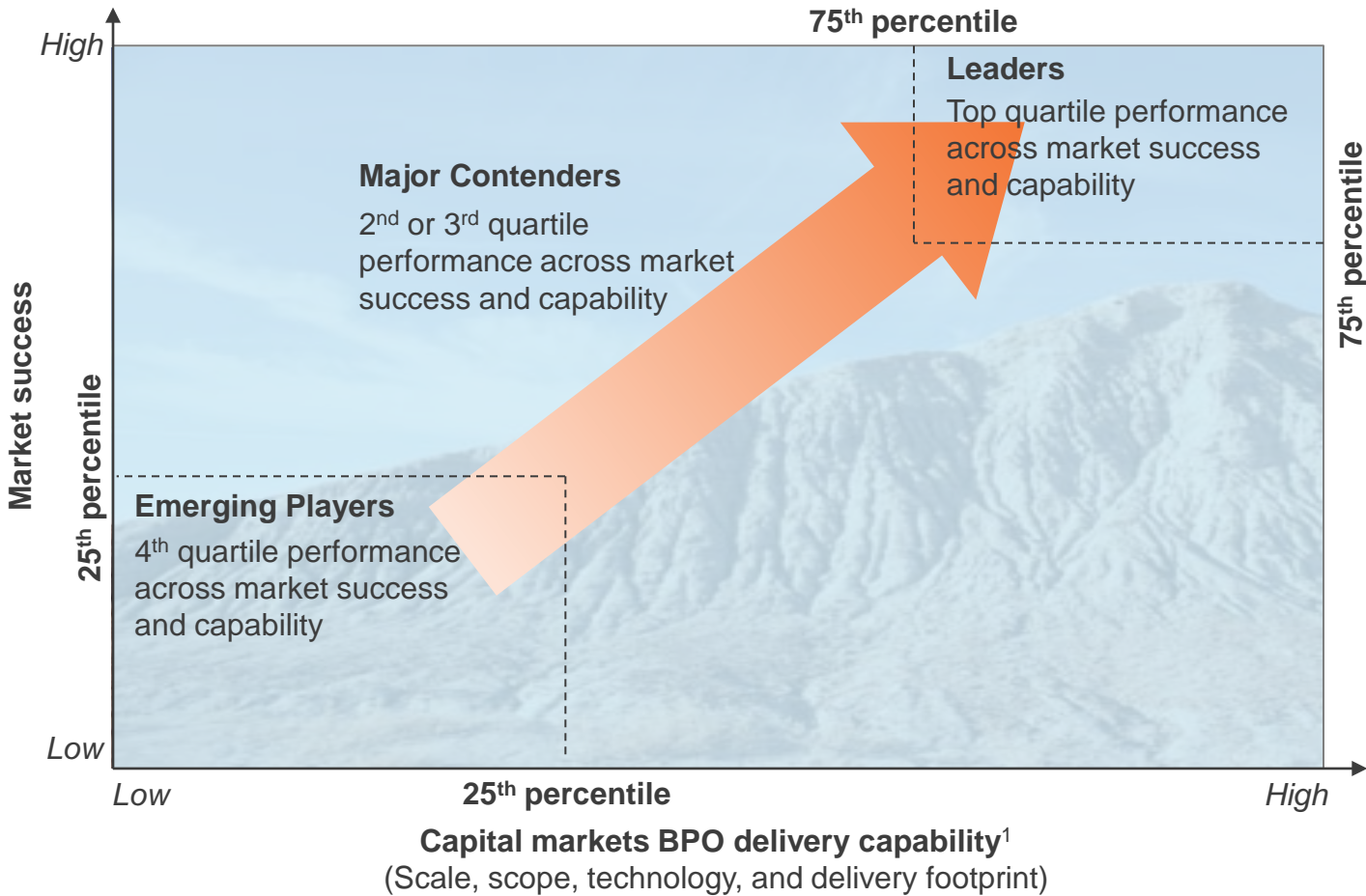
Banking, Financial Services, and Insurance (BFSI) Outsourcing
Market Report: November 2012

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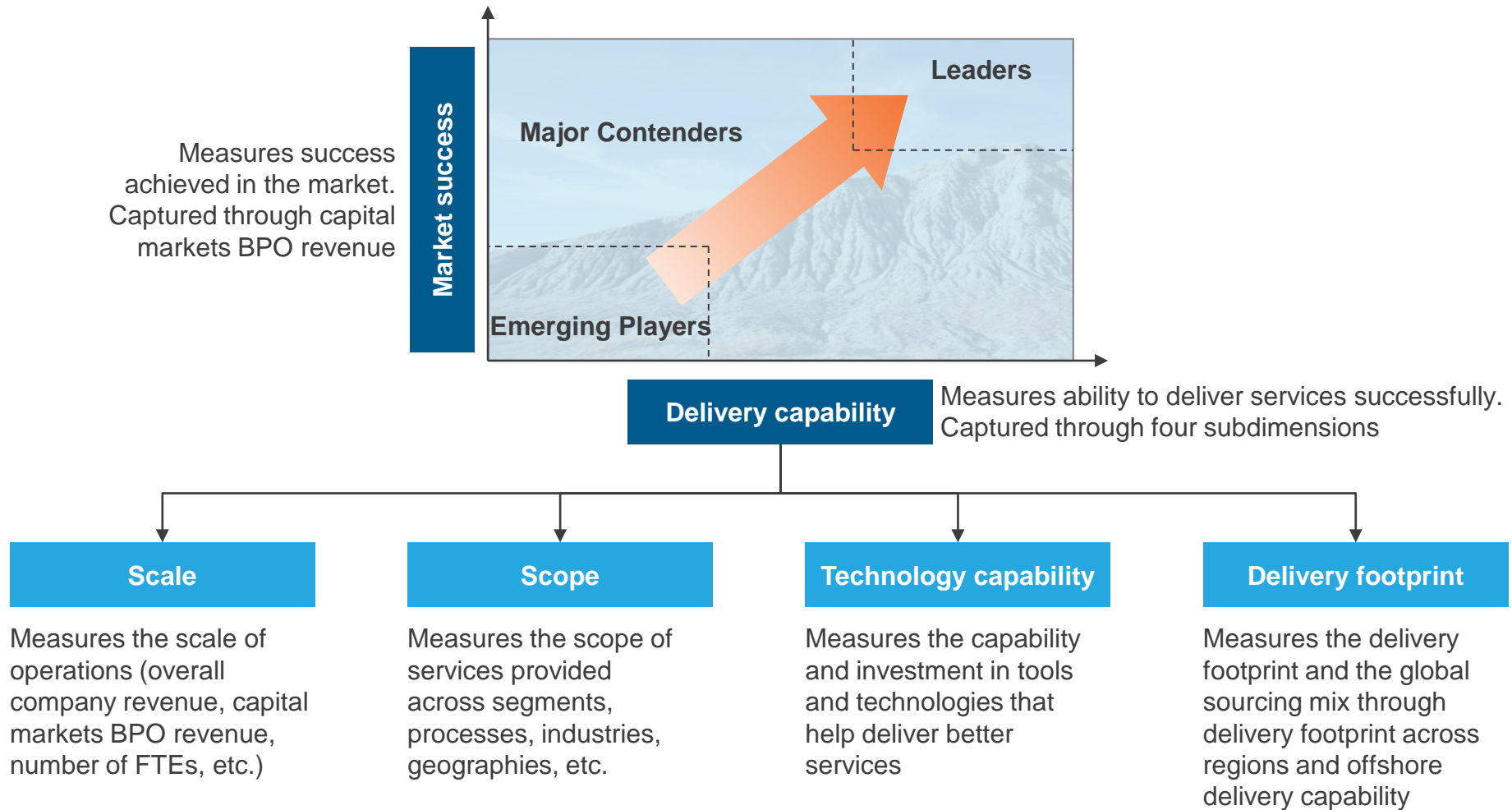
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Everest Group Performance | Experience | Ability | Knowledge (PEAK) Matrix



1 Service providers scored using Everest Group's proprietary scoring methodology

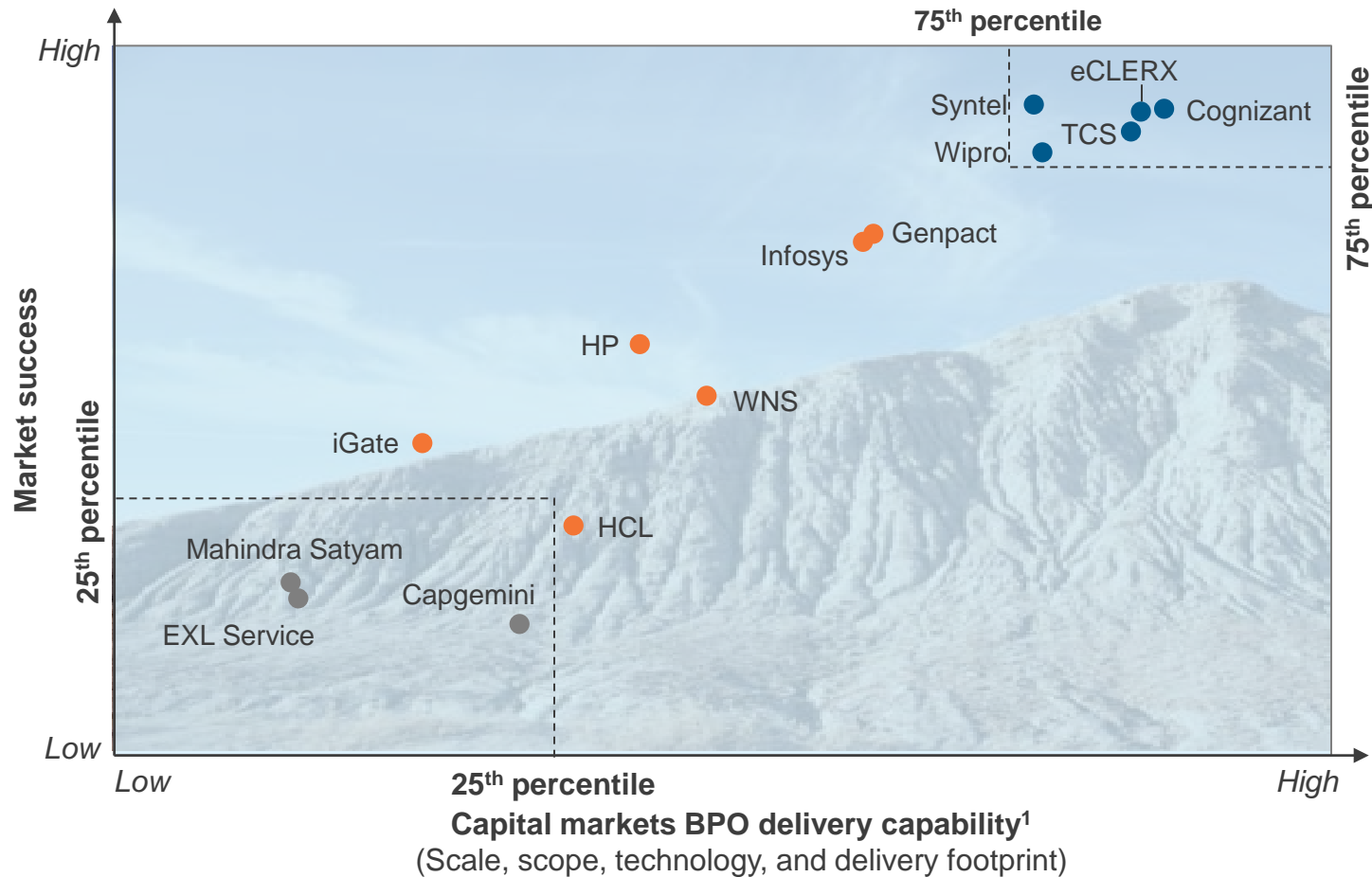
Service providers are positioned on the PEAK Matrix based on evaluation across two key dimensions



Everest Group PEAK Matrix – 2012 Capital Markets BPO standing

Everest Group Performance | Experience | Ability | Knowledge (PEAK) Matrix for capital markets BPO

- Leaders
- Major Contenders
- Emerging Players



¹ Service providers scored using Everest Group's proprietary scoring methodology given on page 19
Source: Everest Group (2012)