Cognizant Plans to Open a New Office in Malaysia and Increase Its Workforce to 5000 by 2026



Cognizant has announced that its new office in Kuala Lumpur, Malaysia will open by the end of Q2 2023 and increase its workforce to 5,000 within the next three years. The company has grown from just 32 employees in 2010 to more than 2,000 Malaysia-based employees today.

Spanning more than 70,000 square feet, the new office comprises of a Centre of Excellence (CoE) and 17 offshore development centres (ODCs). This investment in Cognizant Malaysia validates the critical role it plays in Cognizant's global delivery network and growing suite of services that support clients from a range of sectors in their digitalization journey. Through its leading innovative delivery centre, Cognizant will continue to extend its full capabilities and services, such as cloud solutions, AI, IoT, Intelligent Process Automation (IPA), infrastructure services, engineering, and consulting to support clients in their digital transformation journeys and enabling them to better measure, manage and reduce their own carbon impact.

"The expansion of our workforce is a significant milestone in Cognizant's growth journey and demonstrates our commitment to grow a diverse and inclusive local talent pool to drive innovation and help businesses modernize and achieve positive outcomes. Beside establishing our own net zero agenda, we help clients take the necessary steps to be sustainable, using the comprehensive digital stack that includes machine-learning, data mining, digital twins, IoT and robotic automation to meet their sustainability goals and improve their environmental profiles," said Effendi Hashim, General Manager, Cognizant Malaysia. "ESG is a challenge for all companies, including us, but it provides a great opportunity for us to play our part in tackling one of the biggest problems the world has ever faced."

Cognizant Malaysia will intensify its trainings and investments in its talent pool to further enhance its capabilities, and product and services offerings, and deliver consistently high-quality products and services to its clients. Strategic partnerships with the most trusted names in technologies are core to the ensuring that Cognizant's clients benefit from best-in-class capabilities. Cognizant Malaysia will partner with Amazon Web Services (AWS) to build and train AWS certified resources under its Centre of Excellence, to be equipped with proven methodologies and best practices that can be jointly deployed with AWS on projects across ASEAN. Putting in place a collaborative framework allows Cognizant and its partners to combine capabilities and efforts to better drive change and digital transformation for the larger community.

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