Cognizant Wins 2022 Artificial Intelligence Excellence Awards



Cognizant Digital Business & Technology (DB&T), for the first time, has won awards in three categories in The Business Intelligence Group's 2022 Artificial Intelligence Excellence Awards program – Best Hybrid Intelligent System Solution, Best Limited Memory Automation Solution, and Best Limited Memory Natural Language Process Solution.

The Artificial Intelligence (AI) Excellence Awards recognize organizations, products, and people who bring AI to life and apply the technology to solve real problems. Cognizant's AI solutions help organizations operationalize and accelerate the adoption and implementation of these technologies to meet customer demands quickly to achieve scale, efficiency, and cost savings. Cognizant won for:

1. **Best Hybrid Intelligent System Solution** where the Cognizant team developed an Intelligent AI-enabled analytical application to predict device failures helping the client reduce costs for all support-related activities and Turn Around Time (TAT). The solution also helped increase the device uptime and productivity by preventing unplanned shut down by 12%.
2. **Best Limited Memory Automation Solution**, for an Intelligent Solution developed by the Cognizant team to predict possible scenarios, scenario failures, pre-prod, and production defects at the start of the sprint. This solution has a prediction accuracy of 83% and helped in improving the efficiency in the QE team process by 8%.
3. **Best Limited Memory Natural Language Processing Solution**. The Cognizant team used NLP to aid the client's organizational decision-making process in a first-of-its-kind implementation. As a result of this implementation, the client estimates soft cash efficiencies of USD 3.9 million gained annually across multiple business units.

"AI is fast moving from an exciting technology into a critical survival tool for businesses worldwide," said Allen Shaheen, Cognizant's Executive Vice President and Global Head of AI and Analytics,. "Our AI solutions are designed to help clients engage their customers and achieve better business results through more effective insights and decision-making, improved operational efficiencies, and reduced costs. These awards arevalidate Cognizant's exceptional ability to create business outcome-based solutions that drive business growth and deliver exceptional customer experiences."

"We are so proud to name Cognizant as a winner in three categories: Best Hybrid Intelligent System Solution, Best Limited Memory Automation Solution, and Best Limited Memory Natural Language Processing Solution in our 2022 Artificial Intelligence Excellence Awards program," said Maria Jimenez, Chief Nominations Officer for Business Intelligence Group. "It was clear to our judges that Cognizant was using AI to improve the lives of their customers and employees. Congratulations to the entire team!"

Learn more about the 2022 Artificial Excellence Awardshere.

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