

Cognizant Recognized as a Top Leader in Everest Group's Healthcare Payer Operations Services PEAK Matrix™ Assessment



Cognizant, a leading global provider of information technology, consulting, and business process services, has been recognized as a Leader in the Everest Group's Healthcare Payer Operations Services PEAK Matrix™ Assessment. This is Cognizant's fourth healthcare-specific leadership report placement. The report recognizes Cognizant's strong capabilities and extensive experience in delivering innovative solutions to the healthcare payer industry.

Everest Group's PEAK Matrix™ Assessment is a comprehensive evaluation that assesses service providers' capabilities and market impact across various industry segments. Cognizant's leadership position in the report is a testament to its deep industry knowledge, client-centric approach, and robust service offerings.

The assessment analyzed several key factors, including market success, scale, scope, technology and innovation, delivery footprint, and client feedback. Cognizant emerged as a Leader based on abilities to consistently deliver high-quality services, its investments in digital technologies, and focus on driving operational efficiency and cost optimization for its healthcare payer clients.

"We are delighted to be recognized as a Leader in Everest Group's Healthcare Payer Operations Services PEAK Matrix™ Assessment," said Sandeep Bhasin, Senior Vice President Cognizant Operations. "This recognition underscores our commitment to delivering innovative solutions and exceptional value to our clients. We are dedicated to helping healthcare payers navigate complex challenges, drive digital transformation, and improve operational efficiencies."

Cognizant's healthcare payer solutions encompass a wide range of services, including claims processing, member enrollment and eligibility management, provider network management, care management, and customer service operations. By leveraging advanced analytics, artificial intelligence, and automation, Cognizant empowers healthcare payers to future-ready their businesses by enhancing their operational agility, streamlining processes, improving customer experiences, and optimizing costs.

"We are committed to being the trusted, go-to partner for healthcare payer organizations -- this recognition reaffirms our expertise, commitment to them and our industry leadership," continued Bhasin. "Our proven expertise, comprehensive suite of services, combined with our deep domain knowledge, best positions us to partner with clients to navigate and thrive in the evolving healthcare industry now and in the future."

Cognizant's continued investment in research and development, strategic partnerships, and talent development has enabled the company to stay at the forefront of healthcare payer operations services. The recognition from Everest Group further reinforces Cognizant's position as a trusted partner for healthcare payers seeking innovative and transformative solutions.

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