

Cognizant Recognized as a Leader in ISG Provider Lens™ SAP Ecosystem Partners 2024 Study – US & Global



June 19, 2024 - Cognizant has been recognized as a Leader in ISG's annual Provider Lens™ SAP Ecosystem Partners 2024 Study – US & Global. According to ISG, leaders are strongly positioned to win business in the markets covered by the study and represent innovative strength and competitive stability.

US

The US report recognizes Cognizant's performance in the SAP S/4HANA System Transformation for Large Accounts, SAP Application Managed Services, and Managed Cloud Services for SAP ERP quadrants.

In the area of S/4HANA System Transformation for Large Accounts, ISG highlighted how Cognizant's proprietary industry solutions cater to the unique needs of various industries such as manufacturing, CPG, medical devices, life sciences and chemical as a strength. "Cognizant's S/4HANA transformation blends industry know-how and cloud solutions for swift evolution to an intelligent enterprise. With a human-centric focus, Cognizant provides end-to-end transformation services that offer seamless deployment through industry solutions, rapid cloud adoption, innovative applications and automation to meet client needs." - Tarun Vaid, Lead Analyst

When assessing capabilities in the area of SAP Application Managed Services, ISG found that for a retail giant, Cognizant delivered global support with automation, reducing manual efforts in SAP automation by over 730 hours and 12 percent YoY ticket elimination with proactive problem management. ISG also highlighted that Cognizant has achieved more than 97 percent SLA performance and implemented more than 50 innovations for business transformation.

Global

In the Global report, Cognizant is recognized for its leadership in the RISE with SAP Implementation Partners and Cloud Economics and FinOps Services for SAP quadrants. This ISG Provider Lens™ study seeks to offer IT decision-makers transparency on the strengths and weaknesses of relevant providers/software vendors, a differentiated positioning of providers by segments (quadrants), and focus on various regional markets.

ISG recognized delivering business outcomes as one of Cognizant's strengths in the RISE with SAP Implementations Partners quadrant, noting that Cognizant has delivered an end-to-end, best-practice-validated environment for one of its clients within five and a half months, while adhering to regulations and compliance. "Cognizant offers end-to-end transformation services for its RISE with SAP clients with its strong frameworks and accelerators such as LEAP framework and Cognizant® Intelligent Enterprise Platform." - Akhila Harinarayan, Lead Analyst

Read the full US report [here](#).

Read the full Global report [here](#).

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