

Cognizant Named a Leader in Everest Group's Healthcare Payer Digital Services PEAK Matrix® Assessment 2026

Recognition reflects Cognizant's end-to-end payer value chain capabilities, TriZetto® platform depth and its work building generative AI and interoperability into core payer operations

July 23, 2026 – Cognizant (NASDAQ: CTSH) today announced it has been positioned as a Leader in the Everest Group Healthcare Payer Digital Services PEAK Matrix® Assessment 2026. The recognition places Cognizant among ten Leaders evaluated on market impact and vision and capability across the healthcare payer digital services landscape.

In its assessment, Everest Group recognized Cognizant's end-to-end capabilities across the payer value chain – spanning core administration, claims management, member engagement, network management, and care management – anchored by the TriZetto platform, including QNX™ and CareAdvance, to support integrated and intelligent payer operations.

Everest Group also identified Cognizant among the largest healthcare payer digital service providers by market share, recognizing it as a Leader across both dimensions of the assessment. The recognition comes as payers accelerate AI-led modernization, interoperability and core platform consolidation to address rising medical loss ratios and regulatory complexity – priorities within a healthcare payer digital services market Everest Group estimates at approximately US\$30–32 billion in 2026.

The assessment also highlighted Cognizant's expanding focus on generative AI and interoperability, supported by proprietary platforms and innovation centers such as Neuro® AI and the TriZetto Gateway, which build generative AI and integration capabilities across prior authorization, claims, and care management. Everest Group noted Cognizant's strong partnerships with hyperscalers (AWS, Azure, and Google Cloud) and technology providers (including Pega, Salesforce, and Snowflake), including collaboration with Azure to co-develop healthcare-specific generative AI use cases within the TriZetto system. According to the report, clients cited Cognizant's technical capabilities and domain expertise in the TriZetto platform as key strengths.

"Payers don't need another firm to help them experiment with AI — they need a partner that builds AI into the core of how claims, prior authorization, and care management actually run," said Sanjay Subramanian, Senior Vice President and Head of Healthcare Payer Business at Cognizant. "That's the difference between implementing AI and building it. On our TriZetto platform, we engineer healthcare's regulatory and clinical context directly into generative AI and interoperability, so payers can move from pilots to production-scale outcomes with the governance and trust aligned to support HIPAA and CMS requirements. We believe this recognition from Everest Group reflects that builder approach, and the measurable impact it is designed to help deliver on medical and administrative costs and member experience."

"Rising MLRs, cost pressures, and evolving regulatory requirements are driving payers to accelerate IT modernization initiatives. Investments are increasingly focused on cloud-enabled operating models; data modernization; AI, gen AI and emerging agentic AI; and core platform consolidation and interoperable data foundations to enable enterprise-wide AI adoption," said Priya Sahni, Vice President at Everest Group. "Cognizant has been recognized as a Leader in Everest Group's Healthcare Payer Digital Services PEAK Matrix® Assessment 2026, driven by its comprehensive healthcare payer digital capabilities supporting large-scale transformation initiatives. Additionally, its continued investments in AI innovation such as Neuro® AI for prior authorization automation, and strategic technology partnerships such as TriZetto, QNX and CareAdvance, that further strengthen integration across claims and care management."

Read the full report [HERE](#).

Learn more about Cognizant's healthcare payer offerings [HERE](#).

About Cognizant

Cognizant (NASDAQ: CTSH) is an AI builder and technology services provider, building the bridge between AI investment and enterprise value by building full-stack AI solutions for our clients. Our deep industry, process and engineering expertise enables us to build an organization's unique context into technology systems that amplify human potential, realize tangible returns and keep global enterprises ahead in a fast-changing world. See how at cognizant.ai or [@cognizant](#).

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