Cognizant Recognized by Avasant as a Leader in the Advanced Network Services 2025 RadarView™

January 29, 2026 - Cognizant has been identified as a Leader in the Advanced Network Services RadarView™ Report by Avasant. Avasant evaluated 40 providers using a rigorous methodology across the key dimensions of practice maturity, partner ecosystem, and investments and innovation. Through their analysis, Avasant recognized 21 providers that brought the most value to the market over the past 12 months.

As the need for autonomous network management grows, service providers are integrating generative AI (Gen AI) and agentic AI across their advanced network services portfolio, especially in monitoring and support services. This shift enables proactive and predictive vulnerability management, policy-driven incident remediation, assisted troubleshooting, and capacity planning to enhance network reliability and operational efficiency. The Advanced Network Services 2025 RadarView™ aims to provide a view into the leading service providers for advanced network services.

"As organizations face increasing demands for secure and scalable connectivity, they are embracing advanced network services to support rapid network reconfiguration, workload mobility and policy enforcement across distributed IT environments. Moreover, the integration of generative AI and agentic AI is transforming network operations by enabling proactive performance management and ensuring high service availability. Recognizing these market dynamics, Cognizant has developed proprietary solutions, such as Secure Elastic WAN and Elastic CloudMesh, aiming to support dynamic, policy-driven network configurations across cloud and on-premises environments," said Dhanusha Ramakrishnan, Lead Analyst at Avasant.

Cognizant's approach to providing advanced network services involves automating software-defined networks, integrating service platforms for SD-WAN, SASE, and private 5G and offering experience-level agreements for enterprises. The Elastic Network as a Service (NaaS) connects remote users, partners, branches, plants, warehouses, cloud environments, and data centers on a unified, adaptive platform with flexible subscription pricing. With the Elastic CloudMesh platform, Cognizant enables dynamic multicloud connectivity between providers and on-premises data centers, featuring optimized routing and automated orchestration. Network monitoring is enhanced with AIOps for proactive and predictive analysis and resolution. "Cognizant also collaborates with Palo Alto Networks and Zscaler to cocreate joint go-to-market offerings on AI-powered network firewall and micro segmentation solutions. Additionally, Cognizant has infused agentic AI into its Neuro® Multi-Agent Accelerator platform to deliver personalized network operations for clients. With a comprehensive portfolio of proprietary solutions, strategic partner initiatives and an innovation-driven approach, Cognizant is recognized as a leader in Avasant's Advanced Network Services 2025 RadarView," noted Ramakrishnan.

Furthermore, Cognizant has incorporated both generative AI and agentic AI capabilities into its Neuro IT Operations platform. Prominent applications of generative AI include root cause analysis, recommendations for corrective actions, optimization based on historical issues and policy-driven incident remediation. The Neuro® Multi-Agent Accelerator platform provides clients with no-code automation and tailored network operations functionalities. Cognizant has also established private 5G innovation laboratories and experience centers in Bengaluru, India, and Atlanta, United States, to collaboratively develop industry-specific private 5G and IoT solutions with clients. Cognizant's primary areas of focus include use cases such as autonomous material handling, vision AI for quality inspection, drone-based operations, robotic quality assessments, fleet management and real-time remote mining.

"We are honored to be recognized by Avasant as a Leader in the Advanced Network Services RadarView™ Report," said Sriramkumar Kumaresan, Global Head of Cloud, Infra, & Security at Cognizant. "This recognition underscores our commitment to driving innovation through Gen AI and agentic AI, enabling proactive and personalized network operations. Through strategic partnerships and advanced solutions, we empower enterprises to build resilient, secure and future-ready networks."

Read the full report HERE.

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