Cognizant Named a Leader in Everest Group Care Management Platforms for Payers PEAK Matrix® Assessment 2025

October 24, 2025 -- Cognizant today announced it has been named a Leader in the Everest Group Care Management Platforms for Payers PEAK Matrix® Assessment 2025. Everest Group highlighted Cognizant's strong vision, next-generation platform capabilities, and commitment to continuous innovation—including advanced automation, real-time insights, and generative AI powered by partnerships with major hyperscalers as differentiators.

The assessment evaluated vendors on their market impact, vision, and capabilities to support payer care management programs. Key measures included platform functionality—such as utilization management, disease management, and population health management—along with technology sophistication in areas like AI, automation, interoperability, and analytics. Additional criteria included flexibility and ease of deployment, engagement and commercial models, and support services. Platform providers were positioned as Leaders, Major Contenders, or Aspirants based on their strengths in innovation, scalability, user experience, and their ability to deliver measurable outcomes for payers.

Cognizant's care management portfolio features TriZetto® CareAdvance®, a modular platform designed to support utilization management, disease management, and population health initiatives. The TriZetto Payer Prior Authorization Solution is built on HL7® FHIR® standards and integrates seamlessly with Facets® and QNXT™, leveraging a configurable rules engine to address both clinical and business logic. These solutions aim to deliver advanced automation, real-time insights, and robust interoperability, assisting payers to streamline workflows, enhance data exchange, and effectively manage diverse patient populations. Together, they empower payers to address cost pressures, enable value-based care, and improve member experiences.

Priya Sahni, Vice President at Everest Group, stated that "Amid rising MLRs and evolving member expectations, payers are investing in care management platforms that deliver scalability, automation, and seamless integration within existing technology ecosystem. Cognizant's TriZetto CareAdvance® platform offers comprehensive capabilities across utilization, disease, and population health management. Its investments in prior authorization automation using HL7® FHIR ®, OCR, and NLP that reduce manual effort and accelerate clinical decision-making. Backed by a strong partner ecosystem across BigTechs and hyperscalers, and recognized by clients for its support services and integration capabilities, Cognizant reinforces its position as a Leader in Everest Group's Care Management Platforms for Payers PEAK Matrix® Assessment 2025."

"Everest Group's Leader designation affirms that our platform strategy is delivering measurable value to payers and the market," said Sanjay Subramanian, SVP and Head of Healthcare Payer Business, Cognizant. "By harnessing automation, advanced AI, and data-driven insights, our payer care management solutions empower organizations to promote collaboration among members, providers, health plans and care management teams. We are proud to be redefining healthcare for the better with advanced technology solutions that drive meaningful, member-focused care."

Cognizant's solutions are implemented in both national payers and provider networks, affecting over 200 million lives and partnering with nearly two dozen top U.S. health plans. From automation to real-time insights and advanced AI, Cognizant's payer care management solutions empower payers to tackle the complexities of managing diverse patient populations to help people live longer, healthier lives.

To learn more about the Everest Group Care Management for Payers PEAK Matrix® recognition, visit:

https://www.cognizant.com/en_us/general/documents/everest-group-care-management-platforms-for-payers-peak-matrix-assessment-2025-focus-on-cognizant.pdf

About Everest Group PEAK Matrix® Assessment

The Everest Group PEAK Matrix® Assessment is a trusted, fact-based framework that evaluates service providers, technology vendors, and solutions across global markets. Each assessment measures two key dimensions: market impact, which reflects adoption, portfolio mix, and value delivered, and vision and capability, which gauges innovation, delivery footprint, and strategic direction. Providers are categorized as Leaders, Major Contenders, or Aspirants, with Star Performers recognized for year-over-year improvement. These insights help enterprises make confident sourcing decisions and enable providers to benchmark their strengths against industry peers. For more information, visit www.everestgrp.com.

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