

Venbrook and Cognizant Partner to Modernize Claims Processing for Insurance Carriers

Collaboration includes claims processing services and a co-created agentic AI-powered Third-Party Administrator solution for the P&C claims lifecycle

TEANECK, N.J. and LOS ANGELES, September 17, 2025—[Cognizant](#) (Nasdaq: CTSH) and [Venbrook Group, LLC](#) (“Venbrook”) announced today a new insurance claims processing services agreement and strategic partnership aimed at improving the property and casualty (“P&C”) claims process lifecycle, designed to create efficiencies and reduce costs for insurance carriers. Venbrook is one of the fastest-growing P&C claims Third-Party Administrator (“TPA”) and private insurance brokerages in the U.S. This collaboration expands the relationship with Cognizant as a services provider and go-to-market partner.

The partnership will include an innovative, agentic AI-powered TPA claims solution, co-developed by both companies, that helps digitize key components of the claims process value chain for P&C insurance carriers to help meet the growing demands of the TPA market. As part of the agreement, Cognizant will provide Venbrook claims processing, policy administration, financial operations and compliance processing services, working alongside the firm’s nationwide network of licensed adjusters. According to [Allied Market Research](#), the TPA market is expected to reach approximately \$795 Billion by 2032. The joint solution combines Venbrook’s expertise as a TPA with Cognizant’s advanced agentic AI and generative AI capabilities. The solution plans to integrate agentic AI to manage complex claims tasks and orchestrate workflows, and generative AI to support the creation of customer communications designed to meet compliance requirements and predictive modeling to enable proactive decision-making.

The new operating model aims to speed up claims processing times, increase accuracy, drive process efficiencies, support early fraud detection, enable operations to scale to handle volume spikes, improve customer satisfaction and significantly reduce operational costs for insurance carriers. The goal is to provide an enhanced, modern claims experience for carriers so they can focus on their core strengths and continue to deliver superior experiences to their customers.

“This is a much-needed solution in our industry, the first of its kind, and will be valuable to our clients who rely on us to deliver efficiency, transparency and results,” said Jason Turner, Founder and CEO of Venbrook. “Using the power of our joint expertise to develop this new service, alongside our nationwide adjuster network, together we can help carriers address critical challenges within the claims process to reduce costs, scale quickly during peak seasons and improve accuracy to deliver measurable savings and a better customer experience.”

Venbrook brings 44 years of claims expertise, licensing in all 50 states and a nationwide network of desk and field adjusters. Venbrook is recognized for delivering highly accurate damage repair estimates, as confirmed by reinspection scoring from one of the top five U.S. homeowner carriers, leading to substantial indemnity savings for insurance carriers. Cognizant complements this with deep expertise in AI, automation and large-scale insurance operations.

Together, Venbrook and Cognizant bring industry-leading capabilities and innovation to the forefront of claims management for insurance carriers nationwide.

“This partnership with Venbrook represents a major step forward in modernizing claims management and underscores Cognizant’s commitment to reshaping the future of claims operations,” said Ganesh Ayyar, President, Cognizant Intuitive Operations, Automation and Industry Solutions. “By combining our agentic AI and generative AI solutions with Venbrook’s proven TPA expertise, we’re delivering a solution that transforms operations and elevates the customer experience for carriers and policyholders alike.”

About Cognizant

Cognizant (Nasdaq: CTSH) engineers modern businesses. We help our clients modernize technology, reimagine processes, and transform experiences so they can stay ahead in our fast-changing world. Together, we’re improving everyday life. See how at [www.cognizant.com](#) or @cognizant.

About Venbrook

Venbrook Group, LLC is a holding company with subsidiaries engaged in retail broking, wholesale broking, programs, and claims services. Venbrook’s experts and industry specialists partner with clients to manage risk, create security, promote growth, and deliver best-in-class insurance products and programs. Headquartered in Los Angeles, Venbrook operates across multiple U.S. locations. Learn more at [www.venbrook.com](#).

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