Cognizant Introduces Agent Foundry: Powering Agentic AI at Enterprise Scale

Cognizant Agent Foundry gives enterprises a composable, platform-agnostic pathway to becoming agentic enterprises, where humans and AI agents work in concert across functions to accelerate outcomes and unlock business value from AI.

TEANECK, N.J., July 10, 2025 /PRNewswire/ -- Cognizant (NASDAQ: CTSH) announced the launch of Cognizant Agent Foundry, an offering designed to help enterprises design, deploy and orchestrate autonomous AI agents at scale. The offering comprises a framework along with reusable assets, leveraging Cognizant and third-party IP, and implementation services. Built to enable continuous, agent-driven transformation, Cognizant Agent Foundry supports adaptive operations, real-time decision-making, and personalized customer experiences, empowering organizations to embed agentic capabilities[1] across workflows.

"We're entering a new phase of enterprise transformation, one where AI agents become embedded, trusted participants in how work gets done and transformation is managed," said Naveen Sharma, Global Head of AI and Analytics, Cognizant. "Cognizant Agent Foundry helps our clients operationalize AI through a flexible, scalable framework that brings together the best of our own IP, industry expertise, and trusted partner technologies to bring the agentic enterprise to life."

As enterprise AI adoption shifts from experimentation to execution, organizations are seeking a flexible path to reduce operational friction and unlock real business value. Cognizant Agent Foundry aims to deliver on this need by combining modular design, composability, enterprise-grade governance, and multi-platform interoperability. Cognizant Agent Foundry leverages Cognizant's technology expertise and depth of industry knowledge to help clients agentify horizontal and vertical processes using a range of foundational elements to ensure modularity and speed-to-market:

- Domain-specific small language models (SLMs), tailored to particular industry or horizontal needs.
- Industrialized agent templates, built using platforms like Cognizant Neuro® AI Multi-Agent Accelerator, and guidance on integration with partner solutions such as Microsoft Azure AI Foundry, Google Agentspace, Salesforce Agentforce and WRITER.
- A pre-built library of proprietary Cognizant and third-party agents to accelerate deployment and reduce development cycles.

This offering is built to support the full lifecycle of agent deployment across four stages – **Discover**, **Design**, **Build** and **Scale** – providing enterprises with a structured, repeatable path from strategy to execution. In discovery, AI-driven process mining uncovers automation opportunities. In design, organizations define agent roles, validate frameworks and plan for change management using popular enterprise AI platforms. Build combines Cognizant's multi-agent orchestration capabilities with partner technologies to develop and integrate agents into existing systems. Scaling focuses on enterprise-wide deployment, with governance, observability and performance tracking embedded from the start.

Cognizant Agent Foundry is platform-agnostic, designed to integrate with existing enterprise systems (CRM, ERP, HRIS, cloud) and leading AI platforms. This includes collaboration under Cognizant's partnerships with ServiceNow, Salesforce and WRITER, all of which bring differentiated capabilities to the agentic journey:

"AI agents are redefining how businesses engage with customers, solve problems, and scale support operations," said Michael Park, SVP Global Partnerships and Channels at ServiceNow. "Through our collaboration with Cognizant, we're helping bring customer service agents to production environments where they can deliver measurable impact with speed and precision."

"Scaling agents that successfully drive ROI in highly regulated environments requires security, reliability, supervision, and deep industry expertise," said Maureen Little, SVP of Partnerships & Ecosystem at WRITER. "We're leveraging our proven library of agents and enterprise-grade Agent Builder platform to empower clients to sprint ahead in automating critical business processes. Together, Cognizant and WRITER will deliver essential agents for financial services, healthcare, retail, and technology industries, empowering institutions to accelerate their AI transformation journeys and achieve new levels of efficiency and customer satisfaction."

"The ability for AI agents to work with each other across systems and tools is foundational to achieving the promise of digital labor," said Gary Lerhaupt, VP of Product Architecture, Salesforce. "That's why our open and extensible Agentforce platform is so vital. It enables partners like Cognizant to connect and deploy AI agents in existing IT infrastructures and transform how work gets done across industries with its new suite of Agentforce services and Agent Foundry Framework."

With support for both horizontal business domains (like customer service, legal, and marketing) and industry-specific functions (such as claims adjudication, regulatory reporting, and medical billing), Cognizant Agent Foundry represents a practical and powerful path forward for enterprises seeking to redefine how work gets done, while ensuring agent behavior is guided by client-defined objectives, policies, and compliance frameworks.

Cognizant Agent Foundry supports compliance with standards such as GDPR, HIPAA, and the EU AI Act, helping organizations stay ahead of evolving regulatory requirements while building trustworthy AI systems.

To learn more about Cognizant Agent Foundry, visit this page.

About Cognizant
Cognizant (Nasdaq-100: CTSH) engineers modern businesses. We help our clients modernize technology, reimagine processes and transform experiences so they can stay ahead in our fast-changing world. Together, we're improving everyday life.

See how at **www.cognizant.com** or @cognizant.

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