Cognizant Helps FCCI Insurance Accelerate Growth through Digital Transformation

The Cognizant Insurance business has signed a multiyear digital technology and consulting agreement with FCCI Insurance Group, a leading regional commercial property and casualty company in 20 states and Washington, D.C., with headquarters in Sarasota, Florida.

Under this partnership, Cognizant will modernize FCCI's core platforms, including customer service, claims and underwriting by migrating the insurer to leading edge cloud platforms. This digital transformation will help FCCI increase sales and operational efficiencies by reducing new product launch cycles and claim processing times. Customer service agents will benefit through the digitization of new commission and distribution channels. Agents will also have a new automated and expedited process for calculating risks, reducing manual input and wait times for customer quotes.

"At FCCI, we are on a path to transformation which can only happen when you have the right partner in your journey," said Cina Welch, President & CEO, FCCI. "We're proud to be associated with Cognizant Technology Solutions and look forward to our work with them in becoming more agile, maximizing profitability, improving efficiency and accelerating our growth."

"In today's digital first world, insurance customers demand seamless digital interactions," said Sarat Varanasi, SBU Leader, Insurance, Cognizant. "Cognizant is proud to provide advisory, consulting and technology expertise to help mid-market carriers like FCCI capitalize on transformation opportunities."

For more information on Cognizant's insurance capabilities, visit here.

For more information on FCCI visit www.fcci-group.com.

InsuranceVertical > Insurance

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