Cognizant Achieves 99.95% SAP Application Availability for US-Based Heavy Manufacturer with SAP Focused Run

The Cognizant SAP team recently implemented SAP Focused Run at a leading manufacturer of agricultural and construction equipment.

SAP Focused Run empowers clients with the right tools to achieve the objective of improving their business SLA by more than 98%, providing maximum system availability (99.95%) and reducing cost of delivery. Cognizant's SAP Focused Run implementation solution combines managed platform as a service (mPaaS), full stack platform administration bundled with infrastructure on public cloud, and RTM, a script based automated monitoring tool.

Prior to engaging Cognizant, the manufacturing client was using multiple solutions and lacked a centralized dashboard for system monitoring, which led to challenges in prioritizing data review. In addition, the client had challenges in identifying security threats for managed SAP systems.

With SAP Focused Run, we helped our manufacturing client establish a single dashboard with centralized view of system, databases, metrics, hosts and downtime monitoring. The key outcomes of the engagement include:

- Scalability – The client now has 400+ SAP systems being monitored.
- Resource usage –a reduction of maintaining SMD Agent by 200 hours per month and reduced memory consumption by 2GB per host.
- High availability – By keeping development and production of the SAP Focused Run system in sync, reduced manual monitoring during the SAP Focused Run upgrade by 100 hours per month.
- Simplified technical monitoring setup –reduced their manual effort by 50% compared with using Solution Manager.

"Cognizant understands that SAP Focused Run is key to delivering world-class SAP Application Management with high availability and reliability, as evidenced in one of our early customer successes," said Sandeep Tambaku, Global Delivery Head, SAP Practice, Cognizant. "Based on the value this engagement delivered, Cognizant has made a significant investment as a partner in SAP Focused Run to make a direct impact on customers' businesses and support their digital journey."

"With customer success at the core, SAP has always delivered new innovations to businesses across the globe and with SAP Focused Run we are empowering our partners and clients to utilize the full power of our SAP HANA as a platform," said Janko Budzisch, Chief Product Owner Operations, SAP SE. "Our SAP Focused Run solution enables businesses to host all their customers in one central, scalable, safe, and automated environment making it easier to manage and monitor. By bringing in industry specific solutions with the implementation power of Cognizant, our intent is to equip businesses with the right tools to manage their IT landscape, serve their customers better and become intelligent enterprises."

Learn more about Cognizant's SAP capabilities here.

Cognizant Digital Systems & TechnologyEnterprise Application ServicesManufacturingPractice > Enterprise Application ServicesPractice-Area > Cognizant Digital Systems and TechnologyVertical > Manufacturing, Logistics, Energy & Utilities

https://news.cognizant.com/2021-09-23-Cognizant-Achieves-99-95-SAP-Application-Availability2