Cognizant SmartMove Conversion Factory Receives SAP Certification

Cognizant's SmartMove Conversion Factory has been certified as an SAP-qualified Partner Packaged Solution. With this accreditation, the company joins a select group of service providers whose processes and solutions have been endorsed by SAP for S/4HANA conversion. Since 2015, Cognizant has used SmartMove to help enterprises move their SAP ERP Central Component (ECC) to SAP S/4HANA, which is set to become the de facto SAP Business Suite as SAP phases out support for ECC by 2027.

Using SmartMove, Cognizant recently helped a medical equipment manufacturer in the Middle East modernize its core through a single-step conversion from SAP ECC to S/4HANA. Working with the client, the Cognizant team defined the business case for S/4HANA and implemented the conversion program. This process eliminated custom developments, migrated CRM processes to the S/4HANA core, and simplified the IT landscape while also improving customer and employee experiences. As a result, the client was able to reduce custom code by 50%, replacing it with standard functionality and lowering IT support costs by 20%. Other successful outcomes include higher customer retention, a 20% increase in data availability and consistency, and improved employee satisfaction.

"The accreditation from SAP is an important milestone for the Cognizant team, as it will differentiate Cognizant SmartMove and bring us to the forefront of SAP S/4HANA conversion," said Sandeep Tambaku, Vice President and Global Delivery Head, SAP Practice, Cognizant.

"As our customers move from legacy SAP to the SAP S/4HANA platform, we realize that's not the end goal in itself; it's just the beginning of a larger transformation," said Jack Miller, Vice President and SAP Global Markets Head, Cognizant. "Clients can now focus on business priorities knowing that their SAP conversion will be done quickly and securely with minimal business disruption with the SAP-qualified Cognizant SmartMove solution."

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