

## South China Morning Post: Cognizant's AVP, Center for the Future of Work, APAC says China is Driving Asia's AI Age



"Technology is pushing the envelope of human capability, and when we combine the strengths of humans with the strengths of machines in a joint environment, magic can happen," writes **Manish Bahl**.

*Excerpts from South China Morning Post's article:*

"As the new machine age looms, the use of AI technology is becoming a significant factor in business success, and one country that has really taken the AI bull by the horns, is China.

Cognizant's recent report, Humans + Machines, reveals that Chinese enterprises are more bullish than their counterparts in other Asia-Pacific countries when it comes to investing in AI technologies to prepare themselves for the future of work.

In fact, 88 per cent of Chinese companies surveyed cited intelligent machines as being the number one influence on the future of work in the next five years compared to a regional average of 82 per cent. As a result, Chinese business leaders expect AI-driven machines to power revenue growth of 14 per cent over the next five years, compared to the regional average of 12 per cent.

However, China's leading role in the rise of Asia's AI age will not be all plain sailing. Many companies do not feel ready to handle the new machine age.

Many Chinese business leaders are concerned about how AI will alter human trust levels. The main cause of AI fear is the potential threat AI technology poses to the jobs of current workers.

For employees to gain confidence in machines, they must see positive results from the decisions they make and therefore, companies must focus on user acceptance by providing adequate training on the use of AI systems, as well as the legal and business consequences of failures.

While it is clear that China has the potential to become an AI superpower – it will face challenges along the way. To manage these, Chinese businesses will have to re-imagine jobs and tasks, restructure workforces, and remix talent – while maintaining worker trust."

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<https://news.cognizant.com/2019-02-22-Manish-Bahl-says-China-is-Driving-Asias-AI-Age>

