

CNBC Make It, US: Cognizant's Vice President and Director, Center for the Future of Work, Says the Future of Work is a Blend of Humans and Machines



"A lot of jobs will be STEM-based, tech-based jobs, but loads won't be," says **Ben Pring**. "They'll have a tech component within them, but they wouldn't be tech jobs, per se. You have to double-down on the things that differentiate a human being from software, or from a machine, and they are those human qualities — the ability to be empathetic, to care, to be creative, to sell, to help, to support — all of those things that machines are not going to do any time soon."

Excerpts from CNBC's article:

"Perhaps the hardest part of being a member of the workforce today is predicting which skills and which jobs will be needed in the economy of tomorrow."

One tool that can be used to predict which jobs will be in demand in the coming 'AI era' is the Cognizant Jobs of the Future (CJoF) Index. The CJoF Index tracks the popularity of 50 jobs predicted to be in high demand in the future. Earlier this week, the index released its latest figures from the fourth quarter of 2018, providing insight into the jobs of the future.

'STEM-style jobs that people have been saying are going to be important — data science, machine learning, cyber security — those sorts of STEM-based jobs that people have been saying are going to be important, the data is absolutely supporting that argument,' Pring tells CNBC Make It. 'The argument is being proven that if you're 16, or if you're 25, or if you're 35, trying to get yourself into one of those STEM areas is absolutely the right thing to do. There's a clearly a huge demand for that kind of capability.'

However, Pring also says there will still be opportunities for workers in the future even if they don't have these in-demand STEM skills. The key, he says using technology competently and mastering uniquely human characteristics."

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