

## Business Insider, Singapore: Cognizant's VP & Director, Center for the Future of Work, says Robots Aren't Coming, They're Here



"The angst that many people are feeling in a world where machines can do everything can only be calmed by creating new, better work for people to do, says Ben Pring. Excerpts:

"IT services company Cognizant had in 2017 predicted the creation of 21 new jobs that the rise of robots will bring. Among these were the data detective, walker or talker, fitness commitment counsellor and more.

And now there's more.

The company's latest report, '21 More Jobs of the Future', continues to suggest that 'the human touch is critical', and that the world of technology will create new job opportunities for the human race.

It predicts that jobs of the future will be based on three key themes – ethical behaviour of machines and humankind, security and safety in a scary new world, and dreams of technological-driven progress.

The report goes on to highlight four types of skills that organisations must be aware of – the eternal, the enduring, the emerging and the eroding. In the case of emerging and eroding skills, organisations must take steps now to either develop or upskill affected workers, the report says."



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