## Duke Corporate Education, US: Cognizant's Director, Center for the Future of Work, Discusses How AI will Create the Future of Work

Cognizant Center for the Future of Work









"New tools don't automate people away," writes **Ben Pring**. "They allow people to do things that people have never been able to do before." Excerpts:

"Al isn't, as it is being popularly portrayed in the click-bait media, a job destroyer. Al is a new tool that will allow us to see in much more fine-grain detail, and allow us to do work that has previously been unimaginable.

Al is set to revolutionize just about everything we can think of, in the way that technologies like the microscope changed medicine. The medical field, in fact, presents lots of opportunities to see how the interplay between tools and people – between man and machine – plays out, and will play out, in the future. And nobody is closer to this – and more bullish on the possibilities ahead – than Dr Eric Topol, author of bestseller The Patient Will See You Now and founder and director of the Scripps Translational Science Institute in La Jolla, California.

Topol sees AI not as a tool that reduces the labour component of a process, but as a way to increase the overall scale of the process. In short, the tool will allow the radiologist to see and do more, to manage much finer-grain information and, in sum, produce better outcomes.



Our new tools – in medicine and every other industry – will allow us to grapple with a world that is denser, more complex, and faster than ever before."

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