

Cognizant Receives Global Honorary Award for Innovation in the Delivery of Field Services and Repair

[Cognizant Digital Operations](#)



Cognizant and Johnson & Johnson (J&J) Medical Devices were presented with the [Worldwide Business Research \(WBR\) Global Honorary Award 2017](#) for Innovation in the Delivery of Field Services and Repair for Medical Devices.

Recognized for the deployment of MedVantage®, a cloud-based, integrated sales, service, and complaint management solution, Cognizant and J&J Medical Devices worked together to transform field service by harmonizing disparate business processes for Service & Repair across seven franchises and 110 countries into a single solution.

"We are delighted to receive this joint award from WBR," said **Bhaskar Sambasivan**, Senior VP and Global Markets Leader, Life Sciences, Cognizant. "It highlights the strategic partnership we have with J&J and our commitment to continued innovation and transformation of Field Services through MedVantage."

"J&J and Cognizant MedVantage have demonstrated award-winning levels of dedication to innovation within key areas of Medical Device Field Service," said **Jodi Richter**, WBR Vice President. "Their commitment to success should serve as an inspiration to other customer service organizations in the industry, and WBR is proud to honor their achievements."



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