Cognizant Receives Global Honorary Award for Innovation in the Delivery of Field Services and Repair

Cognizant Digital Operations

Cognizant and Johnson & Johnson (J&J) Medical Devices were presented with the**Worldwide Business Research (WBR) Global Honorary Award 2017** for Innovation in the Delivery of Field Services and Repair for Medical Devices.

Recognized for the deployment of MedVantage®, a cloud-based, integrated sales, service, and complaint management solution, Cognizant and J&J Medical Devices worked together to transform field service by harmonizing disparate business processes for Service & Repair across seven franchises and 110 countries into a single solution.



“We are delighted to receive this joint award from WBR,” said **Bhaskar Sambasivan**, Senior VP and Global Markets Leader, Life Sciences, Cognizant. “It highlights the strategic partnership we have with J&J and our commitment to continued innovation and transformation of Field Services through MedVantage.”

"J&J and Cognizant MedVantage have demonstrated award-winning levels of dedication to innovation within key areas of Medical Device Field Service," said **Jodi Richter**, WBR Vice President. "Their commitment to success should serve as an inspiration to other customer service organizations in the industry, and WBR is proud to honor their achievements."

Cloud EnablementCognizant Digital OperationsEnterprise ServicesInfrastructure ServicesLife Sciences

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